

# Illinois Guaranteed Discount Offer

## Frequently Asked Questions

Question	Answer
How do the guaranteed savings work?	MidAmerican Energy charges your exact utility supply and transmission rates. The discount is then applied to your total charges and subtracted from the amount due. Each invoice will list your total savings for the month compared with your utility rates. All other charges (distribution, taxes, etc.) are passed-through directly from ComEd.
How does MidAmerican know my utility rate?	Each utility must publicly publish its rates and charges. These rates are found on the utility's website.
What portion of my total bill is discounted?	This varies from customer to customer based on actual usage patterns. For a typical customer, supply and transmission costs account for approximately two-thirds (67%) of your total electric bill.
How do I know if I am eligible for this offer?	If your organization spends less than approximately \$25,000 in annual electric costs, it is likely eligible for the offer in your utility territory. MidAmerican will contact you about alternative product options if, after further review, you are not eligible.
How does deregulation work?	The easiest way to explain deregulation is to think of your local phone service. The utility owns and maintains the poles and wires but you have a choice of who provides your long-distance service. Electricity works the same way. The utility will operate the poles and wires that deliver power to your organization (distribution) but you may purchase the actual electricity from other certified suppliers (like MidAmerican Energy) if you choose. Switching is seamless and reliability is not affected in any way.
Will I receive just one bill?	Yes. You will receive one bill from MidAmerican Energy every month after the switch. The utility continues to deliver the electricity to your home or office regardless of which supplier you choose and those charges will also be on your MidAmerican invoice. You'll make one payment to MidAmerican and we will pay ComEd for the distribution charges on your bill.
Is budget or summary billing available?	No, these billing options are not currently available under this program.
What is the term of the agreement?	First eligible switch date through your May 2010 meter read date. After May 2010, the agreement will renew annually unless cancelled by either you or MidAmerican.  MidAmerican will send a welcome letter within 2-3 weeks of receiving your enrollment containing the estimated switch date(s).
What is the cancellation policy?	If MidAmerican requests a change in terms and conditions for a renewal period, you will have up to 60 days to cancel without penalty.  Otherwise, you may cancel at anytime during the term (or renewal term) for a one-time fee of \$100/account.
Who is MidAmerican Energy?	MidAmerican is a regulated utility, headquartered in the Midwest with a strong reputation for reliable, low-cost energy. MidAmerican's unregulated retail services division offers retail electric and natural gas services in several deregulated markets including Illinois.
How long has MidAmerican served Illinois customers?	MidAmerican entered the Illinois electric market with the beginning of deregulation in October 1999. MidAmerican has operated as a regulated utility for over 145 years.
Contact Information:	Customer Service: (800) 432-8574 M-F 7 a.m. - 5 p.m. (CT) Website: <a href="http://www.midamericanchoice.com">www.midamericanchoice.com</a> Fax: (866) 890-0370